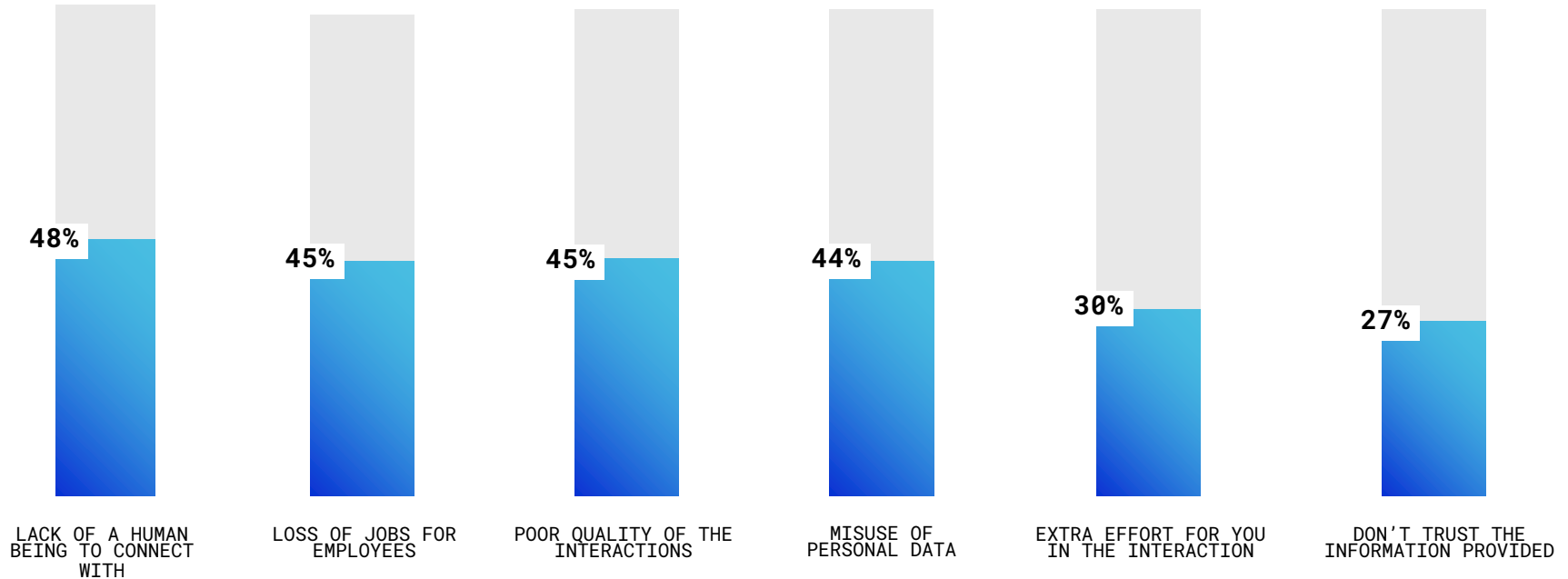


Top Consumer Concerns with Organizations Adopting AI

Which of the following problems are you most concerned about if companies use artificial intelligence (AI) to automate their interactions with customers?



Base: 28,400 consumers across 26 countries

Source: Qualtrics XM Institute Q3 2023 Global Consumer Study

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